

# ANNUAL REPORT

as presented to the members at the Annual Meeting Saturday, March 26, 1994

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## Staff Recognition

Do you know who cleans your cabin or lodge room before you visit the mountain? Who handles the registrations that you send or call in? Who maintains the facilities? Who designs and leads our many and varied programs? Who balances the books? Who keeps track of our computer systems? Who prepares that wonderful food? Who put this Annual Report together?

the mountain is ... because of the work of our staff, faculty, and volunteers. To all those who served the mountain in 1993: Your talent, your commitment, and your caring is most appreciated!



Megan Ahlbura Richard Arends Rachel Arends Mary Beth Arends-Whitthoff Nina Benedetto Clint Betz Laura Black Stephanie Black Barbara Blythe-Arends Buddy Beewn Carolyn Burleigh Peter Bury Michele Clements René Cline Don Cook Shaun Cox Gillian Denham Joy Denham Ian Denham Megan Denham Shelley Denham Melissa Elliott Ethan Fesperman Martha Fowler Michelle Frost Erick Gallum Pat Gragey Peter Gross Glenn Guffey Doug Hotch Jim Ingram

Amy Ingram
Ben King
Jenny King
Dan King
Jeff Kishpaugh
Lee Knight
Scan Korh
Ken Kortemeier
Floyd Livers
KC Livers
Rachel MacCleory

Teddy Machier Nancy Muckowiak David Manifold Kay McGonnell Shannon McNally Michael Mercer Susan Milde Ramona Moore Lillian Morton Chad Nielson Deborah Novak Tracic Paparonnes Nicholas Parker Steven Food Beaugeré Prestors Peter Rooul Siobhan Riggs Journa Shirley Claire Smith Sonny Tanksley Mark Taylor Joe Tomceyk Libba Tareball Jonathun Turner Jame Warth Tiers Warth Benjamin Watterson Josephus Watterson Lori Westebal Dick White Suscence Whitehead Sally Wigginton Dorthe Wingtt Jack Wimett Melinda Womack

### NEW LIFE MEMBERS IN '93

Rachel Brash

Mary Alm Linda & Rick Bloedau Helen Brandt Virginia Carver Tom & Diane Chulak Renè Cline
Ethel Duffett &
Paul Bowie
James Lawrence &
Elizabeth Ellis
Dr Ben Goodwin
Kate Griffin
Lind & Ernie
Hollingsworth
Mog Hudson

Keith Kentry Jenny King Joseph Lelblanc Priscilla & Steve Phillips Nick Prosch Hank Raichle John Rakestraw & Mary Katherine Morn David Salman & Nancy Mayer Ann Staley Cathie & Anthony Stringer Stephen Sullivan David & Linda Vanderlaan Nick & Susan Washil Beverly Croe & Charles West



### From the Executive Director

#### Tom Warth

My column in last year's Annual Report ended with a quote from Mel Hoover of the UUA staff that read, "we can't control the future, but we can shape it and enhance the possibilities for our children and grandchildren." I'm pleased to report to you that this is what 1993 was all about at the mountain - we did shape our future through changes in governance, by attention to our fiscal responsibilities (see Finance and Development reports), dedication to our programs of Transformation and Consequence, commitment to service quality and staff competence, and continued focus on the vision and the major renovation of our REC Hall.

All of these efforts - governance, finance, programs, staff, buildings - are undertaken to insure the mountain's long-term viability. And to underscore our belief in its "foreverness", the Board, as reported in the January edition of The Mountain Matters, authorized the establishment of a Mountain Endowment Fund. What a wonderful way to honor all of the energies, dollars, hopes, and dreams of our early visionaries, founders, staffs, Trustees, and members. And what a significant statement today of our shared commitment to ensure that the mountain will grow and prosper for generations to come.

The cover of this year's Annual Report was specifically chosen to represent what I believe was our most significant accomplishment in 1993, the beginning of the renovation of our REC Hall. It speaks loudly to our efforts to "enhance the possibilities for our children and grandchildren." For sure, the building will be used for congregational retreats,

ELDERHOSTEL classes, men's and women's gatherings, dances, and indoor activities of all types. But most importantly, it will be used by our youth. Whether they are here for summer camps, fall and spring "cons," Earth education



weeks, or family weekends, they will enjoy quality, safe, youth-focused space (Did you know we will have a built-in climbing wall inside the building?) - and the building is on top and in the very center of the mountain. There is no stronger way to say we value them!

But what made the Rec Hall project so special this past year, was that we committed to do this project with current funds, no new debt, and we have. People responded with gifts toward the REC Hall renovation exceeding \$100,000, in addition to making general development contributions of \$150,000. Also, our own maintenance staff did a significant amount of the work, we kept the building open and occupied throughout construction, and we had no serious accidents or injuries.

In summary, the Board displayed vision and the ability to make timely decisions, the staff provided their skills in a safe manner, and our members financially supported the undertaking. That says an awful lot about this mountain.

A special note of appreciation is due our Trustee Bill Pulgram. He has been the architect for this project, contributing many hours of volunteer time to conceptualize, engineer, draw, and re-draw plans that have allowed us to build this magnificent building that we are all so proud of.

For sure, we have a long ways to go to finish it. We anticipate another \$100,000 of costs and 6 more months of work. We will continue to need your financial support, the staff's energies, and our guests' enthusiasm. But finish it we will, in 1994, and our youth will be served!

This past year also saw the mountain grow in the richness of its programs and in the quality of the experiences shared with our guests. We were true to our vision of offering programs on Leadership, Earth Stewardship, Spirituality, Diversity, and Intentional Community. And we



made a difference. Repeated comments from those who were here for youth camp, ELDERHOSTEL, gay and lesbian weekends, women's gatherings, and retreats underscored the significance of their time on the mountain. I wish I could share many of the letters that we have received from guests throughout the year, but space doesn't permit, so I'll share but one. It reads: "the mountain has been much in my thoughts recently. It truly 'reaches far beyond...' The unbelievable caring, supportive atmosphere you provided gave us a chance to develop a depth of commitment to one another and to our church community that had been missing from our congregational life." This is the very essence of the mountain's mission and vision.



Let me conclude my remarks about 1993 by acknowledging the quality of work, the significant energies, and the deep dedication to this Mountain that was displayed by the staff throughout the year. They are professional in all that they do, they take their responsibilities seriously, and they care! Without them we have no mountain.

And the Board of Trustees deserves recognition, too. They have shown a willingness to take risks to grow the mountain, insight to know the right things to do, and an energy to improve the quality of their governance. We are served well by these dedicated Trustees.

The year 1993, by almost all measurements, was a strong one for the mountain, its members, and its guests. However, there is still much to do, opportunities not to be missed. We need you, our members, to come to the mountain this next year, to see all that we are doing, to experience all that is here, to support this very special place, this undertaking, this state of mind. It is pour mountain - hear its call!

Tom

# President's Report

1993 was an excellent year at the mountain. The visioning that took place in 1992 produced a programmatic direction that came alive in the year's activities. Testimonials from participants continue to affirm that the mountain makes a difference in people's lives, and making that difference nourishes both staff and Board and inspires the commitment each person makes to the community.

At General Assembly in Charlotte, NC, this past summer, the mountain offered a program that included a presentation about two groups of fifth graders from Fowler School. These fifth graders had visited the

### the mountain Board of Trustees

#### Officers

Carole Light, President (Mid-South District) Liz McMaster, Vice President (At Large) Bob Whitney, Secretary (At Large) Randy Whitt, Treasurer (Appointed) June Cravens Sholin, Rec. Secretary (Appointed)

#### **Board Members**

Betty Green (Florida District)
Bill Pulgram (At Large)
Anthony Stringer (Appointed)
Mary Leta Tolleson (SUUSI; resigned 11/93)
Lewis Walker (Thomas Jefferson District)

mountain for a week with their science classes to learn about Earth stewardship. They clearly learned about Earth stewardship - and so much more. The audience at G.A. was filled with young people, many of whom had attended camp at the mountain. That moment, for me, highlighted what the mountain is about - our commitment to diversity, to building community, to living our values, and to developing leadership for the future.

This year, too, we began the project to reconstruct our Recreation, Education, Community Hall (REC Hall), and it is magnificent. It has been planned as a space that will further our mission to be "a center for humankind to experience Unitarian Universalism." The new REC Hall has classrooms, wonderful recreational space, and a connection to the beauty around us. It has been constructed in phases, allowing its continuous use by various groups. When the Board discussed undertaking this project, we decided - because of the fiscal value of reducing rather than expanding our overall debt - to raise twenty percent above the costs of REC Hall construction and apply this to general debt reduction. This has happened. The dedication of the REC Hall is planned for Memorial Day, 1994.

In 1993, we made considerable progress toward the long-term fiscal health of the mountain. We received another piece of real estate close to the mountain through a charitable gift annuity. We also established an Endowment Fund, the principal of which will continue to grow, untouched. Symbolically, we moved from a focus on meeting our annual budget to an effort to establish mechanisms which can ensure security in the future.

Truly, our greatest resource serving the membership and the community at large is the mountain's staff and volunteers. Long hours of dedicated service, all done with good spirit and commitment, pay off. It shows, it is palpable, and people return to get more of it. The staff creates a safe place for people to have fun, to learn, and to have deeply transforming life experiences.

I'd also like to recognize the multi-faceted contributions of our Director, Tom Warth. He is well-grounded, fiscally sound, and a true visionary. He is able to translate vision into practical application, and then communicate it clearly so that we can join together to create what the mountain can be. Speaking for the Board of Trustees, I want to say a heartfelt "Thank you" to the entire staff.

Among our goals for 1994 are to continue to develop fiscal strategies that will ensure the mountain's health long into the next century, and to explore ways to move beyond just fee for services, to allow more financially challenged people to gain from the mountain. We must not rest on our laurels, nor sink into complacency. We will be working on putting into place secure policies for succession in both the Board and key staff positions, while we are in this state of good health at the mountain.

## Treasurer's Report

### Randy Whitt

Fiscally, 1993 was a very good year at the mountain. Total Assets, Excess of Revenue and Support over Expenses (the "bottom line"), and Fund/Equity balance all increased over the previous year. Please read the Financial Summary on the back cover of this year's Annual Report. Detailed financial notes are available by writing the mountain.

Upon reading this summary, you may note that the numbers appear in a different format from previous years; this new format is known as "fund accounting." As the mountain continues to grow and mature and we move into different areas of development (Charitable Gift Annuities, an Endowment) and are taking on more special projects such as the REC Hall, a more detailed accounting of our financial activities is warranted. This will allow us to account for fund raising and expense activities by related category, affording our members, financial institutions, Trustees, and staff a more complete understanding of our financial performance.

Now for the numbers themselves. As you will note, operating revenue increased 3% over 1992, with a gain of approximately 19% from all sources other than ELDERHOSTEL. That program was down significantly from 1992, as it was at most sites throughout the country.

Operating expense increased 8% over 1992. This is attributable to a payroll which increased by 14%, the introduction of 10% of store sales going to the scholarship fund, and offsets realized from decreases in other operating expenses. The payroll increase includes our commitment to paying competitive rates to our staff so that we can attract and retain the quality so critical to our ongoing success.

The 69% decrease in board expense was due to the nonrecurring costs incurred in 1992 for the 1991 financial audit and the long range visioning process. I would be quick to note, however, that the visioning costs of 1992 began paying dividends in 1993. That process helped identify program themes that were right for the mountain and in large measure helped offset the "shrinking" ELDERHOSTEL market mentioned above.

Development support was 13% above 1992. This is in addition to the \$123,000 donated for the REC Hall. Combined, total gifts for 1993 were 93% greater than the previous year. Development costs were 19% of revenue, certainly in line with other eleemosynary entities.

Interest expense was down 6% from 1992, reflecting an improving "cost of money." That results from a restructuring of our long-term bank note, renewal of some of our member loans at a lower interest rate, and payoff of matured promissory notes (see Finance and Development column).

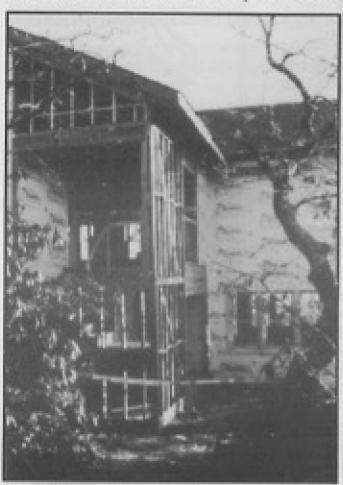
In summary, 1993 was a strong year financially. We have good programs and facilities to attract guests. meaningful budget controls and processes in place to ensure timely management of our finances, an accounting system that accurately reflects our activities, and a membership that supports this place. However, in the year(s) ahead we must continue to control our costs. grow our revenue, and secure more development dollars from our members and friends. The trustees and staff are committed to working with you, our members, to ensure our future successes.



# Finance and Development

### Joe Tomczyk

The year of 1993 will be known for building Recreation, Education and Community, three key activities at the mountain. They're what's meant by the acronym in the name of our "REC" Hall. It is one of the mountain's oldest and most warmly-remembered buildings, especially by Youth Camp alumni. It was also, by 1992, very much in need of renovation for future generations. Since late 1992, 74 visionaries have given gifts toward the REC Hall renovation - gifts ranging from \$5 to 5-digit figures. Including an ongoing challenge pledge and the Thanksgiving auction, the total is \$123,000. Those donors, the facilities staff here, countless volunteer friends of the mountain, including most of the staff and an architect, and to a minimal extent a small professional crew, constructed half of the project through year-end, doubling the REC Hall size. The REC Hall renovation is intended to not only be done without long-term debt, but 20% more than its estimated \$200,000 cost is being raised for overall debt reduction. Since the work began in early 1993, the REC Hall continues to be available for most needs of guest groups. Many who recall the original REC Hall are amazed by the transformation that has already taken place and by what it will look like when it is finished. Come see it to believe it, and help make it become a "Done Deal" with your name on the givers plaque for Memorial Duy!



While that proceeds, the usual development needs of the mountain continue. The financial summary and Treasurer's Report herein show that net development support met current fiscal obligations. Nevertheless, its prognosis indicates that until our RBG (Rrrreally Big. Giver) appears, the need for new and renewed support persists. (Dear RBG: renewing the road/trace here could put your name on the map.) Most contributions the mountain receives (in their various forms) come from members. These include 26 new Life Memberships in 1993 (half as many as in 1992) and payments by annual and sustaining donors. While pledge payments received were down from 1992, it's encouraging that so many charter founders and early members responded to the year-end appeal. Of the \$151,204 in promissory notes matured or disposed of in 1993, some including accrued interest, 22% was gifted, 36% renewed, 3% converted to a gift annuity, and 39% were paid. Individual investors in these notes truly "bond with the mountain." the mountain received for charitable gift annuities (CGA) \$44,897 in cash and appreciated securities, including the amount referenced above, and nearby realty appraised at \$88,000. (Please note: CGA's are an excellent vehicle for planned giving which assures cash flow during a donor's remaining life.) Designated gifts and some "in kind"

consist of very useful items, including one lot of used kitchen and other needed equipment valued at \$10,000. Also, in 1993, members of the Birmingham Unitarian Church in Michigan gave the first \$6,650 toward a \$10,000 purchase of a lodge room in BUC's name. Please remember that the mountain can accommodate your donative intent now or in the future. Many mutually-beneficial and tax avoiding arrangements are available, including the recently established Endowment Fund. The reality that "the mountain Exists Through Its Supporters" continues, as your Board and staff strive to retain and convert your confidence and convictions into the leading "Center for humankind to experience Unitarian Universalism."



# Visions 97 Update

#### Tom Warth

Our mountain mission to be "a center for humankind to experience Unitarian Universalism" was enhanced this past year through our Transformations programs. We offered programs on Leadership, Diversity, Spirituality, Earth Stewardship, and Intentional Community to guests of all types - young and old, gay and straight, African and European Americans, UUs, and those from other faiths. Our vision of facilitating a "state of mind" that encourages us all to "make a difference" became more real as we formed communities, shared our stories, ate, hiked, "crafted," and worshipped together.

As we moved through the year, we experienced tensions around the issues of balance. What is the balance between our intentionality about meaningful programming and opportunities to just plain have fun? From some we heard that there was too much "seriousness" and not enough of the "old days" when you could come to the mountain and "just hang out." From others we heard: "Do more diversity programs, Earth education, and leadership, and let those who want to have fun go to the resorts."

Balance - it is the key to our growth, to our successes, to "empowering" our vision. We must work to ensure that the mountain is a fun, safe place to come to. And at the same time, we must work to ensure that the mountain fulfills its potential as a place of transformation and consequence for our guests, staff, and Trustees.

The other issue we need to pay attention to is one of price. As we continue to improve the facility, develop the staff, and enhance our program offerings, we need to constantly manage our costs so that we can keep our prices "in line." For it is also a very clear part of our vision that we want to keep the mountain affordable to as many people as possible.

And so to move us forward in our vision, we identified the following strategies that we will introduce in the weeks and months to come:

- Greater emphasis on volunteerism. We will be developing a formalized program for the recruitment, training, supervision, and recognition of non-paid staff to help us in all of our operations.
- Expanded store operations. We will be offering more products for "on-mountain" and "off-mountain" use as well as more "open store" hours. And we will continue to contribute 10% of our store sales to our scholarship program.
- Greater use of grant monies. We will pursue more sources of grant funds to support programs and facility improvements and additions.
- More financial planning. We have empowered a "Council for Financial Planning" that will serve as an
  advisory council to both the Board and staff on issues of investments, development strategies, policies for
  debt levels and fund balances, and budgeting and pricing processes.
- Off-mountain programming. We plan to offer more workshops and worship services for people in their local areas, expanding the utilization of the talents and energies of the mountain staff.

Our vision is clear, our mission the right one for the mountain. Often this past year we heard people talk about their experiences here, what it meant to them and what they want to do "when they go back home." We believe that this is the essence of the mountain as a "state of mind," this eagerness to make a difference.

This can best be summarized by the following story:

William Penn was joined by a friend one day as he attended a Quaker service. Together they sat for an hour in silence with the rest of the congregation. Finally the friend asked, "When does the service begin?" William Penn quietly turned to his friend and replied, "The service begins when the meeting ends." So it is for our mountain experiences. The "service" truly begins when we leave the mountain and return to our communities, stronger and more committed for having been here. Oh what a wonderful place, this mountain of ours, and our mountain vision!



### FINANCIAL SUMMARY

Highlands Camp & Conference Center, Inc.

a not-for-profit corporation

#### BALANCE SHEET December 31, 1993

December 31, 1993	Operating Fund	Facility & Development Fund	Special Proj (REC) Fund	Gift Annuities Eurod	Endowment Fund	1892	3992
Cosh	\$53,046	1	5	5	5	\$63,046 25,009	996,495
Prepaid expense	14,233					14,233	34,724
Interfund receivable (payable)	(28,236)	(32,644)	17,431	40,248	200	19,200	14,709
Accounts receivable - various	12.571					12,571	5,800
Current assets	77,700	(32,644)	17,431	43,248	200	105,938	151,010
Property, plant & equipment - net		1,253,530	106,255	165,270		1,524,855	1,361,665
Total assets	77,700	1,220,666	123,686	206,518	200	1,630,793	1,513,483
Ourrent portion of long-term debt Accounts payable & account expenses	50.801	65,963	0		0	65,960	113,645
Current liabilities	53,831	68.963	- 6	0	0	53,831	160,604
	25.00	-	-				
Long-term debt - net of current part above Total liabilities		840,153				840,153	853.494
	50,801	906,116	0	0	0	959,547	1,014,296
Gift annuities				191,716		191,710	84,960
Deferred revenue/designated support	16,570	205	200			17,185	42.607
Furd balance	7,000	314,186	120,466	16,800	200	401,974	371,596
Total Exhibition & fund balance	77,700	1,220,686	123,606	208,518	200	1,600,793	1,513,460

#### STATEMENT OF REVENUE, SUPPORT & EXPENSE Years Ended December 31, 1993 & 1992

Operating revenue Operating costs & expense	851,273 835,469			2,750		854,023 836,469	026,977 773,606
Operating income	15,604	0	- 5	2,750	0	18,354	50,341
Board expense Depreciation	0,094	64,567		2,750		8.564 67.517	12,151
Income (loss) before development/support	7,409	(64.567)	0	(9)	0	(67,160)	(19.527)
Development support REC Hall renovation gifts earned Less: Development expense		114,067	16,723 106,355	19,062	200	150,352 106,255 46,516	130,741
Financial & interest expense	1,587	59,216	(500)	0.060		62.557	00,566
Davelopment income Excess (delicioncy) of revenue	(1,567)	8,694	120,486	16,600	200	147.535	23.346
and support over expense	\$5,622	(\$55,900)	\$123,466	\$16,600	\$200	\$60,50%	\$8,720

For a complete copy of the financial statements including cash flows and footnotes, write to:

Financial Development the mountain PO Box 1299 Highlands, NC 28741

